

2025-2026 Housing Inventory Training

Sheltered Programs: ES, TH, SH, RRH, PSH, OH



Important Contact Information

Jim Bombaci Nutmeg IT <u>Jim@NutmegIT.Com</u>

Shannon Quinn-Sheeran
Housing Innovations
Shannon@HousingInnovations.US

Lindsay Fabrizio
The Housing Collective
Lindsay@TheHousingCollective.Org

Nutmeg Help Desk

Help@NutmegIT.Com

CT BOS Contact

ctboscoc@gmail.com

ODFC Contact

Lindsay@TheHousingCollective.Org



Meeting Agenda

- Introductions
- Roles and Responsibilities
- Program Overview
- Housing Inventory Count (HIC)
- PIT Database Demo
- Key Dates
- Summary
- Questions/Close



Roles and Responsibilities

Project Management – PIT Leadership Team

Database Support – Nutmeg

Bed Change Confirmation/Review

- CTBOS: Housing Innovations
- ODFC: The Housing Collective

Bed Count Confirmation Monitoring

CTBOS and ODFC



Federal Requirements for Counting People Experiencing Homelessness & Inventory

Purpose of Counts

- HIC (Housing Inventory Count): Count units & beds dedicated to community members experiencing homelessness.
- **PIT (Point-in-Time Count):** Count individuals experiencing homelessness in sheltered & unsheltered spaces. (not meant for human habitation).

Timing of Counts

- HIC: Starts now; adjustments for unknown/unexpected changes for 1/27/26
- PIT: Conducted within the last 10 days of January. CT PIT count on 1/27/2026.

Areas of Focus

- HIC: Count available units & beds in housing programs (HMIS and Non-HMIS)
- PIT: Count total households & individuals in those units/beds on 1/27/26.



Federal Requirements for HIC & PIT (2)

Importance of the Counts

 Snapshot of Homelessness: Provides annual insights into homelessness trends.

Ultimate goal

 Determine federal funding and resource allotment/eligibility for Connecticut.





Overview

The PIT counts people experiencing homelessness within each Continuum of Care's geographic region.

Populations included in PIT:

- Emergency Shelter (ES)
- Transitional Housing (TH
- Safe Haven (SH)
- Unsheltered Situations

The HIC includes a people count for each program Populations included in HIC:

- ES, TH, SH
- Rapid Rehousing (RRH)
- Permanent Supportive Housing (PSH)



Overview Continued

Unsheltered - living in places not meant for human habitation, for example, outside, in bus stations, in cars, etc.

RRH and PSH – Programs considered permanent housing

- Participants are counted and reported to HUD
 - Fewer demographics reported
 - No longer considered to be experiencing homelessness



Housing Inventory Count (HIC)

Purpose: Track the capacity to meet the needs of people experiencing homelessness in CT

- Tasks:
 - updating housing program information and
 - units and beds available for people experiencing homelessness throughout the state
- Includes:
 - Emergency Shelters (ES)
 - Safe Havens (SH)
 - Transitional Housing (TH)
 - Rapid Rehousing (RRH)
 - Permanent Supportive Housing (PSH)
 - Other Permanent Housing (OPH)



Housing Inventory Count (HIC) Steps

Coordinated through the <u>PIT Database</u> - online database to update project capacity

Timeframe:

- Submit Help Desk tickets by 10/17/2025
- Confirm Data by 10/24/2025
- Update if any unforeseen changes in mid-January

Steps in PIT Database:

- 1. Identify & ensure inclusion of all projects dedicated to housing people experiencing homelessness
 - New Project form: email help desk (help@nutmegit.com)
 to request
 - Must include housing type & federal funding source



HIC Steps in PIT Database Cont'd

- 2. Review & confirm/update as necessary project details (address, funding source)
 - Site-based require physical address (except DV)
 - Scattered site report location of most beds, may use agency address
 - DV programs include only Zip Code
 - GPD Programs require specific fund type (Bridge, Clinical, etc.)
 - New: Click checkbox confirming address us current/accurate
- 3. Review & update/confirm all unit & bed numbers for each project
 - Beds for families (adult over 18 w/ child(ren)) vs. single adults
 - Beds for specialized populations (e.g. Veterans & Youth)

Note: PIT Leadership Team will review bed capacity & may make changes to align project information project applications



Rapid Rehousing Process

Important Dates:

- Confirm Bed Inventories: Wait until after the count on 1/27/2026
- Data Entry/Confirmation Deadline: 2/3/2026

Process Overview:

After confirmation, HIC will auto-populate to match household & people counts

Key Reminder:

 After confirming Population Data, RRH users must review and confirm that the bed counts (HIC) have auto-populated correctly.

RRH Bed numbers must be identical to the number of people housed and receiving services (case management without rental payments do count)



PIT Steps

Reminder: PIT = people portion & counts the people experiencing homelessness on the night of the count

Timeline:

- Confirm People Count: Night of 1/27/2026 or after
- Data Entry/Confirmation Deadline: 2/3/2026

Brief Overview:

- Completed via <u>PIT database</u>: staff either review (HMIS participant projects) or enter (non-HMIS participating projects) total people sleeping in the program on the night of the count
- Providers, Regional Coordinators, CoC Leadership, and Nutmeg collaborate to ensure all projects enter and/or verify data in a timely fashion



PIT Database Demonstration

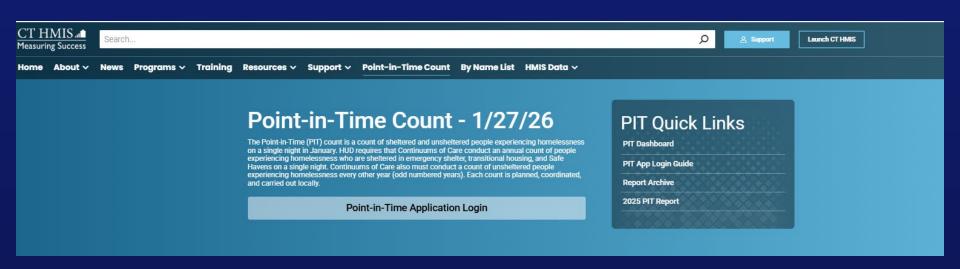




PIT App Training: Information Page

CTHMIS PIT Information Page

https://cthmis.com/pit/





Submit a help desk ticket button on the PIT login page - This button will be for any login issues or to register as a PIT DB user.

Need an account for PIT, or having trouble logging in?

You can request an account or login assistance one on the CTHMIC.com website, here:

PIT LOGIN ASSISTANCE

Clicking on the button will bring you the ticket submission form

Home / Support / CT HMIS - PiT App...

PiT App Assistance/Registration Form

This form is for requesting either a password reset or access to the PiT App.



HMIS Participating and Non-HMIS Programs:

- ES Emergency Shelter
- SH Safe Haven
- TH Transitional Housing
- PH Permanent Housing
- RRH Rapid Re-Housing
- OH Other Housing



PSH Reserved Bed Data Collection - For **ALL PSH HMIS** and **Non-HMIS** programs, If the number of beds are greater than the number of people counted, you will need to provide not only the explanation but also a count of beds that are reserved, if any.

Underutilization							
An explanation is required if underutilization exceeds the set threshold.							
Underutilization explanation							
Unit / Bed Reservations							
If there are clients who couldn't be counted above because they don't have a move-in date yet but who have a unit / bed reserved for them, enter those counts below.							
	Adults w/ Children	Adults Only					
Reserved Beds							



Address confirmation for all programs – Users will need to verify the address for each program and click on the confirmation box in the address section. Scattered site PSH can use the agency address and DV programs are only required to provide the zip code.

Address Li	ne 1		89 Webster Street			1
Address Li	ne 2					
City	Hartford			State	Connecticut	*
Zip Code		06114				
☐ I confirm that the above address is current and accurate.						



HMIS Participating Programs:

- Similar to the count process last year, all HMIS programs will have their people count data imported to the PIT database directly from HMIS
- ES, TH, SH & PSH Programs must first complete and confirm their bed count information and then the PIT count feature will be active.
- RRH Programs will review and confirm their people count data on the night of the PIT count and then confirm their bed data.
- You will be able to start working with the people count immediately for this year. This will allow users to actively test their data and clean up their data all the way up to the night of the count.
- All programs are encouraged to refresh and review their PIT data to make sure the counts are correct and make sense.



The rules that will pull client data into the PIT App are the same for all program types as last year

- Emergency Shelter:
 - Open enrollment
 - ES Check-in dated on the night of PIT all household members
- Safe Haven and Transitional Housing
 - Just need an open enrollment
- Permanent Housing and Rapid Re-Housing:
 - Open enrollment
 - Move in date dated on or before the night of PIT Head of Household
- Emergency Shelter Hotel/Motel
 - Open enrollment
 - 'Motel/Hotel Costs' service dated on the night of PIT Head of Household



Also part of the PIT process is the **Funder Type** review.

- Example, Joint TH-RRH Transitional Housing Rapid re-Housing
- This is a funder type that requires that there be two specific programs.
- One for TH and one for RRH
- If your funder type is Joint TH/RRH, make sure that you have two distinct programs available



Non-HMIS Programs:

If you are part of a **Non-HMIS** participating program and you DID NOT manage data for the PIT count last year, then I will need the following:

- First name, last name and email
- Name of program or programs you will need access to

If there is a new housing program that is not currently listed in the PIT App then, I will need the program set up sheet to be completed and submitted.

Submit a help desk ticket to request the program set up sheet: Help@nutmegit.com



PIT App Training: Sheltered HMIS and Non-HMIS

Non-HMIS Programs:

- All Non-HMIS programs will be able to confirm their beds in the PIT App similar to last year.
- As with the HMIS participating programs, the Non-HMIS programs will use the same bed change feature now in the PIT database



Bed Change Form Process – same process as last year

Automated Bed Change Process

If a bed or unit number needs to change:

- Enter the new number
- Submit to the CoC for review
- The CoC will view a report showing your change & can either confirm or deny the change.

RRH Bed Count Drop Alert

On the night of the count:

- After confirming people, check & confirm the bed (HIC) count If the bed count is lower than last year, an alert will appear.

Next Steps:

- Confirm If the numbers of people and beds are correct.
- If incorrect, determine if a client record is missing from the people count & adjust HMIS data as needed.

Non-HMIS PSH Reporting – Same process as last year

Bed count process remains the same Provide Household and Person Totals Only
the total number of households

- the total number of people

Important Dates & Resources

To Do:

- 10/7 -10/24 Ensure all projects are in PIT Database
- 10/7 10/24: All PSH, ES, TH and SH Providers Update Beds
- 10/17: Due date for help desk tickets
- 1/27/2026: Night of the count
- There will be automated email notifications sent out to users who are assigned to a program or programs that have not completed either Bed or People confirmations



Important Dates & Resources

To Do:

- 1/27/2026: Begin entering/confirming population data
- 2/3/2026: Data Entry deadline (1 week after "night of the count")
- Project resources:

2025-2026 HIC/PIT Resource Website

If project not yet in the system, contact the help desk:

Help@NutmegIT.Com



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Questions



